

I'm not a bot



I've always been fascinated by the power of sales and how it can make or break a business. When managing content for a leading sales training company, I used the opportunity to learn everything I could about the sales world. I spoke to leaders and reps firsthand, enquiring about their vision, challenges, struggles, compensation, sales commissions, and more. Regarding sales commissions, I clearly remember what Jassi Singh, head of sales training at TALSMART, casually said in our first few conversations: A well-structured commission plan is a bridge between ambition and achievement." He implied sales commissions were not just about rewarding results but also powerful tools to align motivation, drive performance, and foster culture of growth within the sales team. This inspiration has stayed with me, and since then, I've kept going deeper into what goes into crafting sales commissions. In this blog, I've compiled everything I've learned about the best sales commission structure for your sales team or yourself. Table of Contents The easiest way I understand sales commissions is they're like a carrot at the end of the stick. Typically, commissions for sales push reps to close deals and surpass targets. The same commissions act as potent tools for leaders to inspire teams, manage performance, and drive business growth. What is the sales commission structure? A typical sales commission structure formally outlines how much an organization will pay its salespeople for each sale. I've seen leaders put in quite some work, factoring in several aspects to plan a well-rounded sales commission structure. This includes factors like: How much of their budget they can allocate for sales commission. How much they'll pay for different levels of sales output. Employees base salaries. Any potential bonuses or incentives they're willing to include. When I was discussing sales commission structures with Sim Aulakh, founder of EstablishCred, he shared his mantra: "The best commission structures align individual goals with company success. For context, Aulakh explained they set clear KPIs for their reps, like driving guaranteed placements for new clients or nurturing long-term partnerships. This ensures they see how their efforts directly contribute to overall revenue growth. By tying commissions to measurable outcomes, such as boosting placements in top-tier outlets by 15%, they give their team the highest incentives to meet and exceed expectations. While this is Aulakh's approach, the ideal commission structure may differ depending on your company's unique needs. Do you want to learn how to create a sales commission structure that marries your company interests and individual goals? Let me walk you through a step-by-step guide that I would follow. How to Put a Sales Commission Structure in Place From what I've learned, my ideal approach to creating a well-rounded sales commission structure would involve the right mix of research, combining what I've found and communicating it well. Here's a step-by-step rundown: Step 1. Review annual sales goals. I'd start by reviewing the big picture: the company's annual sales goals. This would clarify where the company wants to go, the revenue potential, and any gaps in the pipeline. It would also highlight areas where my team can improve. Such clarity is essential in designing the right sales commission structure. For instance, let's assume one of the company's goals is to increase the sales of a new diverge by 15% while retaining 30% of current customers. I would explore a combination of different commission structures for such an objective. Perhaps introduce a residual commission plan for customer retention and an absolute commission plan to encourage selling the new service. I'll be talking in detail about these later. Step 2. Evaluate each sales role for commission. Every salesperson on a team is unique, and I've found that their roles often evolve, especially in diverse organizations with multiple products and channels. Given that, next I'd look at each role closely: things like how they source leads, close deals, and their overall performance feedback. While doing this, I'd try to ascertain where the commission could drive the most impact and tailor the commission structure to focus more on those areas. I've seen firsthand how much this helps ensure the sales commission plan is effective and every salesperson feels valued for their contributions. Step 3. Review budget and revenue goals. Budget constraints are always part of the equation, right? So, before making any sales commission promises, I'd also dig into the sales budget numbers. Some aspects I would think about include: How much can the business realistically afford to pay in commissions? How can I use the sales commission plan to help the team drive revenue growth? My efforts would then focus on ensuring that the commission structure motivates the sales team and is simultaneously sustainable for the business. Step 4. Check KPIs for each sales position. Sales goals are another team motivator and help sales reps measure their performance. I'd plug in efforts to have reps engage with these numbers regularly, not just during monthly meetings. I've found this handy tool to simplify calculating essential KPIs like deal size, win rate, and commission rate. I'd investigate these numbers for each team member and role to identify current sales performance patterns. I'd also examine individual performance and overlaps in territory, schedule, product choices, etc. This insight would steer me toward a sales commission structure that effectively rewards the team for their efforts. Check out my free Sales metrics calculator. Step 5. Develop an initial commission plan. For I've primarily discussed my approach to research for developing sales commission frameworks. With that in place, my next step would be putting it all together to create the first draft of the commission plan. For this, I'd balance different needs, such as the sales team's expectations, the company's strategic goals, and the stakeholders' input. Then, I'd choose the best-suited sales commission structure and build a flexible plan around all sales goals are moving targets, right? Once I have a simple and easy-to-understand sales commission plan draft, I'd give myself time to step back and reflect on it. In my experience, I've rarely seen a perfect sales commission plan in the first step. Once I identify any shortcomings, I'd tweak it until it feels right. Step 6. Review the sales commission proposal with stakeholders. The next stage is introducing the new commission structure, which is a significant shift for any company, both financially and culturally. I'd want full support from all key stakeholders for this, so I'd plan my presentation and present it clearly, using data, visuals, and examples to explain decisions. I've seen that the best leaders are open to feedback at this stage, even when it's hard to hear. And that's because, these conversations lead to valuable refinements that strengthen the plan. So, I'd mirror that. After all, this is all about collaboration and ensuring that everyone, from the leadership to the sales team, sees the value in the structure. I'm building. Step 7. Decide on timing. Timing makes or breaks a sales commission plan. I first realized this when Barry Stingmore, the head of sales at Eleven Writing, pointed out to me, An annual performance objective may be appealing for its administrative simplicity, but sales teams can quickly become demotivated if they realize three months in that they'll never hit quota. He had a fair point. I delved deeper to note that timing has two aspects: When you plan to launch. When the teams receive their paychecks. While there's no magic formula for timing, the best bet is to work with key teams to determine the best launch date whether it's tied to the fiscal year or another company milestone. As for when commissions will be paid, it's best to collaborate with the finance team to set a clear and consistent schedule. This way, everyone will know what to expect. Step 8. Start offering sales commission to your team. This is one of the most exciting and nerve-wracking steps. I've learned that transparency is critical when sharing a commission plan. So, in the spirit of that, I'd go for a structured rollout instead of one-on-one conversations to simultaneously present the plan to the entire team. While presenting, I'd prepare well beforehand to answer any questions in as much detail as possible. I would do everything possible to ensure every team member understands the plan and feels confident about what's next. Now that I've shared my ideal approach to working around a sales commission structure, let me share some sales commission pro tips I've accumulated. Sales Commission Tips With all my research on sales commissions, one resource that particularly stood out to me is Marc Waysbaks book The High-Velocity Sales Organization. Drawing from Waysbaks insights, my observations, and the suggestions I gathered from experts, here are some tips on creating an effective commission structure. 1. Don't cap salaries. Salary caps are the highest salaries an employee can make at a company. Capping decreases the earning potential of your salespeople. I've figured this isn't the best strategy for motivating people to do their best. The best sales management teams always support their team and want individuals to make as much as possible in return for their hard work. 2. Get it right the first time. I can't emphasize this enough: Sales compensation doesn't have room for do-overs. Take my word for it each time you introduce a new compensation plan, you'll move your sales teams goals and targets, diminishing your reps' morale and motivation. So, do your best and spend extra time to get it right at the onset. 3. Keep it simple. Ensure the compensation and commission plan is clear. This will ensure the commission structure is easy to implement and without loopholes. Do you want to look around this? If I were to check simplicity, I'd ask myself if a salesperson could fill in these blanks quickly: If I do X, I will make \$Y. If they don't, it's a sign to simplify things. 4. Focus on the right products. I've learned that not all products are created equal in commission-based sales. While letting reps focus on their preferred products boosts engagement, it's also essential to consider the bigger picture when choosing products. After all, sales commissions also impact supply chains, margins, and sales turnover. So, I'd suggest prioritizing products aligning with team strengths and business priorities. 5. Connect commissions to business goals. Sales goals directly impact business strategy. Many people are involved in these processes, and I've seen firsthand how this can create a situation where different teams receive a base salary plus commission. The standard salary-to-commission ratio is usually around 60:40, with 60% fixed and 40% variable. When to Use It: This structure is ideal for companies where sales rep retention is critical to the sales organization's success. The company actively invests in each rep's success while encouraging their performance. Sales Commission Rates Example: Base Salary Plus Commission With a base salary plus commission plan, a salesperson working for a high-end retail outlet might earn a base salary plus 5% of sales. Pro tip: This combination of security and rewards often motivates sales reps to grow. 2. Straight Commission Plan With this plan, sales reps' income comes directly from their sales no base salary. When to Use It: This structure is best suited for startups or businesses lacking reliable access to capital. In many ways, it amounts to a pay-as-you-go plan, which often suits firms that lack the resources to provide competitive base salaries. Sales Commission Rates Example: Straight Commission With a straight commission plan, a sales rep at a B2B SaaS startup might earn a 15% commission on every sale. For example, if they land a deal worth \$10,000, they would earn \$1,500 on the sale but they wouldn't receive any base compensation beyond that. Pro tip: High-performing sales reps typically thrive in environments set by this plan, but the structure doesn't lend itself to stability. 3. Relative Commission Plan With a relative commission plan, a rep's typical commission for sales is directly proportional to how much they hit a set quota. That compensation comes on top of a base salary, giving reps more safety net than a straight commission plan. When to Use It: This plan is the most secure because it's a straight commission plan. It's typically used to perform sales reps who are likely to be performing well, leading to less turnover. Sales Commission Rates Example: Relative Commission With a relative commission plan, a sales rep at a B2B SaaS startup might earn a 15% commission on every sale. For example, if they land a deal worth \$10,000, they would earn \$1,500 on the sale but they wouldn't receive any base compensation beyond that. Pro tip: High-performing sales reps typically thrive in environments set by this plan, but the structure doesn't lend itself to stability. 4. Straight-Line Commission Plan A straight-line commission plan rewards salespeople based on how much or little they sell. As the name implies, it's rooted in a statistical correlation: a trend that typically shows that as sales increase, commissions also increase. When to Use It: This plan is best for sales reps who are likely to be performing well, leading to less turnover. Sales Commission Rates Example: Straight-Line Commission With a straight-line commission plan, a salesperson working within a straight-line commission plan will receive compensation proportions to how much quota they hit. The difference is that commission earnings would continue after reps meet their quota. In the example above, the rep has achieved sales above the quota. So, they're compensated proportionally for the superlative results. This includes the payment of commission to the extent they've closed business in this case, 104% of the quota. So, they're paid 104% of the typical commission for sales. Pro tip: To make the most of this plan, ensure your business has the resources necessary for an uncapped commission structure. 6. Tiered Commission Plan A tiered structure encourages reps to put in extra effort by providing higher commissions as they hit substantial sales milestones. Reps can be paid increasing commissions as they meet their quota, exceed it, and continue to close more deals than expected. When to Use It: A tiered commission plan is ideal for organizations with salespeople who consistently reach (but don't exceed) their goals. It also offers more control over commission rates than the straight-line commission plan. Sales Commission Rates Example: Tiered Commission As you can see in the example, with a tiered commission plan, a rep might receive 5% commission on all sales up to \$500,000 on sales between \$50,000 and \$100,000.10% on sales \$100,000 and above. Pro tip: Tied commission structures require careful alignment between different parts of the business. For example, if a specific product or type of client brings in higher-value deals, other teams must be ready to meet potential increased demand in those areas. 7. Territory Volume Commission Plan With this commission structure, salespeople work with clients in clearly defined regions. The team operating in each specific territory gets paid on a territory-wide, team-oriented basis rather than one revolving around individual sales. When to Use It: A territory volume commission plan suits businesses in multiple territories. It's also ideal for teams where salespeople are responsible for different regions. Sales Commission Rates Example: Territory Volume Commission With a territory volume commission plan, a sales rep at a B2B SaaS startup might earn a 15% commission on every sale. For example, if they land a deal worth \$10,000, they would earn \$1,500 on the sale but they wouldn't receive any base compensation beyond that. Pro tip: High-performing sales reps typically thrive in environments set by this plan, but the structure doesn't lend itself to stability. 8. Residual Commission Plan A residual commission structure is based on the long-term value of individual accounts. With this structure, salespeople who close deals continue to receive commission from those accounts on an ongoing basis so long as they continue to generate revenue. This particular structure can have higher stakes than most. On one hand, salespeople can build a breadth of solid, productive income streams over time. On the other, losing an account for reasons that might have nothing to do with the salesperson who landed it can mean a sizable commission hit that might be hard to recover. When to Use It: This structure is best for businesses that build long-term client relationships, like ad agencies or consulting firms. Expert perspective: Stingmore favors this commission structure for service-based companies as it encourages the sales team to consider longevity when qualifying leads and reduces the temptation to close poor-fit deals that reps know will churn in a few months. Sales Commission Rates Example: Residual Commission A sales rep who works within a residual commission plan might bring in a large account. If that account pays a quarterly recurring payment of \$250K per month, a rep making a 7% commission would earn \$17,500 per quarter in residuals from that client, in addition to base salary. Pro tip: This strategy is helpful for both client and employee retention. It also incentivizes consistent follow-up, upselling, and cross-selling with current customers. Take it further: Want more details on a typical sales commission structure? Check out this ultimate guide to sales compensation. It offers a more detailed view of sales commission structures and compensation plans. Now, let's look at industry averages. Average Sales Commission Rates by Industry I've seen the best leaders track the typical commission for sales and overall compensation in their industry when working it out for their organization. This visibility and clarity on how their sales commission plan compares to the rest of their industry is super important to be fair and ensure everyone is satisfied. Let's also look at how their sales compensation plan stacks up. To help you get a better idea of how your sales commission plan compares to the rest of your industry, I've compiled the table below on average sales commission rates by industry. It uses wage data from the Bureau of Labor Statistics and reflects the median average pay for each industry. The commission rate will depend on the company and the commission structure they choose. 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Insurance Sales Agents Median pay: \$59,080 Insurance sales agents contact potential customers to sell different kinds of insurance. Agents spend time directly interfacing with clients, completing paperwork, and preparing presentations. They also fulfill other customer-facing and administrative responsibilities. I've seen that the commission for this brand of sales is generally paid on a base salary plus a commission. The commission percentages vary by the type of insurance agents are selling. 3. Advertising Sales Agents Median pay: \$61,270 Advertising sales agents sell advertising space to businesses and individuals. They often work across various industries and media, including advertising agencies, radio, television, and Internet publishing. I've noticed that advertising sales agents usually have strict quotas and receive a commission for meeting or exceeding them. 4. 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