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Mercy University Hospital (MUH) was established by the Mercy Order in 1857 as a 40-bed hospital staffed by four Sisters. Today, the hospital has 300+ beds, employs approximately 1,000 staff and has an annual budget of approximately 90m. MUH offers a wide range of specialities which provide inpatient, day patient and outpatient services along with a 24/7 emergency department and an urgent care centre which is located on St. Marys Health Campus. Visiting times are: Patients can have 1 visitor at a time.Contact the hospital to arrange a visit outside these times.Protect yourself and othersDo not visit a hospital if you have any symptoms of cold, flu, COVID-19, or any viral illness.Clean your hands regularly and use hand sanitiserYou may be asked to wear a face mask and PPE in parts of the hospital. Details Last Updated: Thursday, 08 November 2018 15:47 Outpatients (OPD) staff provide the most up-to-date, relevant and concise information / service to patients and relatives. On most occasions, the OPD is the first contact a patient has with Mercy University Hospital. It is, therefore, important that this first impression be a positive one. At each visit, the patient is furnished with as much information as is relevant to them or to subsequent encounters with the hospital. The department promotes a healthier lifestyle in an effort to improve a patient's health and wellbeing.In 2015, over 59,134 patients received treatment provided by the following: consultant and team-led clinics, phlebotomy, internal / external, warfarin clinic, dressing / lymphoedema clinics, outpatient antibiotic therapy (OPAT) physiotherapy on-site, sweat test adult / children service, helicobactor breath test (consultant ordered only). The following services are provided in the Outpatients department: Advanced Nurse Practitioner in irritable bowel disorders (IBD). Cardiology. Dressing clinic. Gastroenterology. General Surgery - upper gastrointestinal (GI) and lower GI. Older Persons Specialist Health Services. Haematology - adult / paediatric. Hepatobiliary. Humira Nurse. Infectious diseases. Lymphoedema. Neurology - paediatric and adult. Nurse-led wound clinic. Oncology. Outpatient antibiotic therapy (OPAT). Ophthalmology. Paediatrics. Pain clinic. Phlebotomy - warfarin / GP. Physiotherapy. Psychiatric / nurse. Respiratory / Tuberculosis (TB). Sleep apnoea. Sweat test. Urology. Vascular surgery. Wound care nurse. The following are available: Wheelchair accessibility / ramp. Free taxi telephone service. Current and relevant health promotion information leaflets covering a broad spectrum of health conditions. Vending machines with light snacks and refreshments. Water dispenser. The department is managed by a clinical nurse manager and clerical supervisor, and supported by staff nurses, healthcare assistants, clerical and security staff. The anti-coagulant clinic is a warfarin control clinic. It prescribes and monitors the patients who are taking warfarin. Patients attend the blood room, and their blood is taken and sent to the haematology laboratory. Each patient is registered on the 'Dawn System' (a computer programme which acts as a data base for patients taking warfarin and it also calculates a dose and interval to the next test date for each patient). This is a nurse-led clinic and patients are contacted with details of what dose to take and the date of their next visit. In the event of a raised international normalised ratio (INR), the haematology team are notified and instructions are carried out by the nurse.The warfarin service is available to Mercy University Hospital patients on: Monday, Thursday and Friday from 8 am - 11 am. The dressing clinic specialises in the management of chronic and difficult wounds with a particular interest in patients with leg ulceration. Patients may be referred through their general practitioner (GP) to a vascular consultant for initial assessment. Subsequent visits are organised by the dressing clinic staff.The dressing clinic is available, as above, 4 days of the week: Monday, Tuesday, Thursday and Friday. The lymphoedema service treats 138 patients currently, providing on-going treatment for chronic primary and secondary lymphoedema and is constantly expanding with new referrals. Lymphoedema is a chronic condition that cannot be cured so requires ongoing intervention involving manual lymphatic drainage, bandaging, skin care and made-to-measure compression garments. This service successfully prevents repeated cellulitis admissions. Patients are not discharged off the system as they need review every 6 or 12 months for re-measuring of garments. Phlebotomy is defined as an incision into a vein for the purpose of drawing blood (ref. Stedman's Medical Dictionary).The service is available to the following: Consultants of Mercy University Hospital (for both public and private patients). General Practitioners (GPs). A registered general nurse provides the service which is available Monday - Thursday from 8 am to 4 pm to the general public. The patient must provide a general practitioner (GP) request letter for bloods The Phlebotomy nurses are NOT available to take GP blood tests on Fridays. GP blood tests are done Monday - Thursday between 9:30 am - 3:30 pm. +592 227-2072 6 (EXT) DepartmentExtensions NameExtension Number AdministrationSecretary Assistant1001 AdministrationExecutive Secretary1002 AdministrationCEO1004 AdministrationAssociate Administrator1038 AdministratorMision Director1046 Central Sterilization UnitSterilization1033 Client ServicesClient Services Manager1011 Client ServicesClient Services1012 Client ServicesDischarges1015 Client ServicesMedical Records1016 DietaryDietary1034 DietaryDietary Manager1055 EmergencyER Triage1013 EmergencyER Nurses1014 FinanceMain Cashier1003 FinanceFinance1005 FinanceCFO1024 FinanceAccountant1028 FinanceFinance Supervisor1037 FinanceFinance Billing1039 HousekeepingHousekeeping1047 Human ResourcesHuman Resources Manager1025 Human ResourcesHuman Resources1040 ICUICU1050 ITIT Room1059 ITIT Manager1061 ITNew Server Room1065 LaboratoryLab Manager1018 LaboratoryLaboratory1019 LaboratoryLab Quality Manager1020 LaboratoryPhlebotomy 21067 LaboratoryPhlebotomy 11069 LaboratoryLab Cashier1070 Mercy Resident CareSecretary3009 Mercy Resident CareManager3010 Mercy Resident CareMatron3005 Mercy Resident CareNursing Station Ground Floor3008 Mercy Resident CareNursing Station Top Floor3001 Mercy Resident CareSecurity3004 MaintenanceMaintenance Manager1054 MaintenanceMaintenance1022 Material ManagementMaterial Management Manager1057 Material ManagementMaterial Management1066 Medical ServicesDoctors Ground Floor1010 Medical ServicesMedical Director Secretary1021 Medical ServicesMedical Director1026 Nurse ServicesNurse Director1027 Nurse ServicesSouth Wing 1 Nurses1036 Nurse ServicesNorth Wing 1 Nurses1041 Nurse ServicesNorth Wing 2 Nursing Station1042 Nurse ServicesRecovery Room1043 Nurse ServicesOperating Room1044 Nurse ServicesNorth Wing 2 Labor Room1049 Nurse ServicesSouth Wing 2 Nursing Station1051 Nurse ServicesWard B1052 Patient & Family ServicesPPS Room 11023 Patient & Family ServicesPPS Receptionist1035 Patient & Family ServicesPPS Supervisor1056 PharmacyOut Patient Pharmacy1006 PharmacyInpatient Pharmacy1043 Doctor's ClinicDr. Asha1029 Doctor's ClinicDr. Jeffrey1030 Doctor's ClinicDr. Samaroo1031 Doctor's ClinicDr. Lamy1032 Doctor's ClinicDr. Kaaleshwar1048 Doctor's ClinicCardiology1060 Doctor's ClinicOncology1062 Doctor's ClinicGynecology Nurse1068 Quality AssuranceQuality Assurance1053 Quality AssuranceQuality Assurance Manager1058 RadiologyXray1007 RadiologyXray Manager1008 RadiologyXray Room1009 RadiologyUltrasound1017 School of NursingDirector2001 School of NursingSecretary2002 School of NursingMidwifery2004 School of NursingS.O.N Security2005 Security HospitalSecurity ER1064 Security HospitalSecurity Main Gate1063Following numbers to call the hospital Share copy and redistribute the material in any medium or format for any purpose, even commercially. 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For example, other rights such as publicity, privacy, or moral rights may limit how you use the material. Details Last Updated: Wednesday, 01 June 2016 08:05 C. Walsh - Bed Manager Director of Nursingin consultation with all appropriate stakeholders Department of Nursing / Bed Management Unit To enhance patient services by providing a timely and appropriate response,through the cooperation of all stakeholders, for General Practitioners, requesting an inpatient admission.This guideline will define the processes required to achieve the aforementioned. 021493 5292 or 021493 5464 Direct number: 086-8283698. Request to speak to the CNM2 'Admissions Sister'. This CNM2 is responsible for ensuring all requests are dealt with in a timely and appropriate manner. If an immediate response is not possible, the General Practitioner's contact details will be taken and the CNM2 will update him / her as appropriate. Monitoring the effectiveness and stakeholder satisfaction with this development is an ongoing process. Your suggestions, comments and feedback are welcome. Ms. Carmel Walsh Contact number :021493 5388 or 086-8363086 E-mail: This email address is being protected from spambots. You need JavaScript enabled to view it. Please note: Consultant staff will continue to welcome and receive direct calls from General Practitioners.3 South: (305) 285-29013 West: (305) 285-27324 Carroll: (305) 285-27445 Carroll: (305) 285-27555 South (Maternity): (305) 285-29566 Carroll: (305) 285-26217 Carroll: (305) 285-27218 Carroll: (305) 285-2170Administration: (305) 285-2121Admitting/registration: (305) 285-2704Arrhythmia syncope center: (305) 285-2685Bay View inpatient rehabilitation: (305) 285-2775Billing & patient accounts: (800) 617-7044Cardiovascular lab: (305) 285-2717Case management: (305) 285-2710Central scheduling: (866) 463-7219Childbirth education: (305) 285-2770Consult-A-Nurse: (305) 285-2929CyberKnife Institute: (305) 285-2923Emergency room: (305) 285-2171Gift shop: (305) 285-2140Heart center at Mercy Hospital: (305) 285-2929Human resources: (305) 285-2727Hyperbaric services: (305) 285-2970Infusion center: (305) 860-4688International services: (305) 285-2735Job line: (305) 285-2900Kohly Outpatient Rehabilitation Center: (305) 285-2966Labor & delivery: (305) 285-2186Laboratory: (305) 285-2181Lactation services: (305) 446-2229Library-medical: (305) 285-2160Lost and found: (305) 285-2768Maternity care: (305) 285-2956Medical records: (866) 463-7272Medical staff office: (305) 285-2771Miami cancer center: (305) 285-2195MRI center: (305) 854-8317Nursery: (305) 285-2159Nutrition services: (305) 285-2708Occupational therapy: (305) 285-2188Outpatient center: (305) 285-2922Pastoral care: (305) 285-2716Patient account customer service: (800) 733-0436Patient estimation assistance: (800) 617-7044Patient transportation services: (305) 285-2955Pharmacy office: (305) 285-2632Pharmacy (outpatient): (305) 285-2762Physical therapy: (305) 285-2188Physician referral: (305) 285-2929Price estimates: (800) 617-7044Public relations: (305) 285-2798Purchasing/materials management: (305) 285-2145Quality management: (305) 285-2913Radiation oncology: (305) 285-2195Rehabilitation center - Outpatient: (305) 285-2966Rehabilitation services - Inpatient: (305) 285-2188Risk management: (305) 285-2913School of nursing: (305) 285-2777Sister emmanuel hospital for continuing care: (305) 285-2939Sleep lab: (305) 860-5208Speech therapy: (305) 285-2188Women's center: (305) 285-2926Wound care: (305) 854-0300 Weve detected that JavaScript is disabled in this browser. 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